

Must-have ecommerce survey integrations

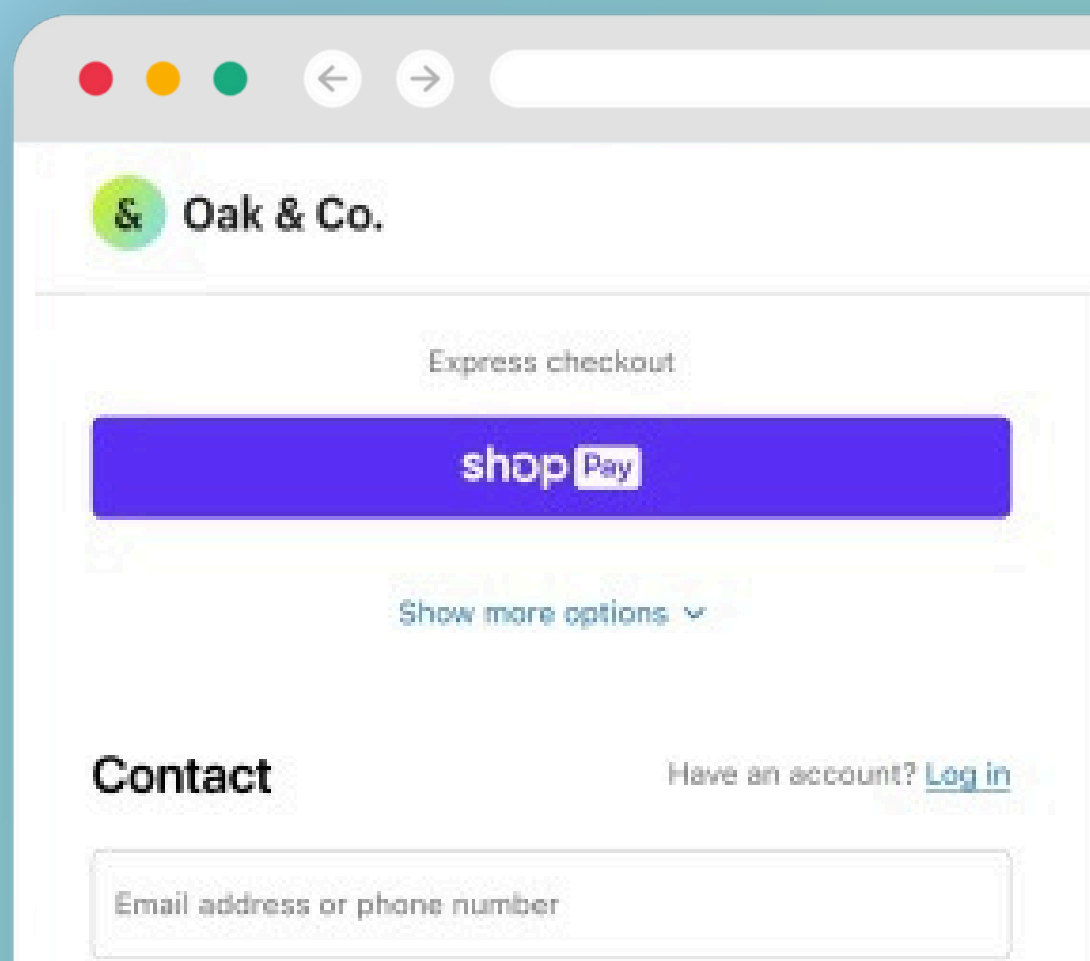
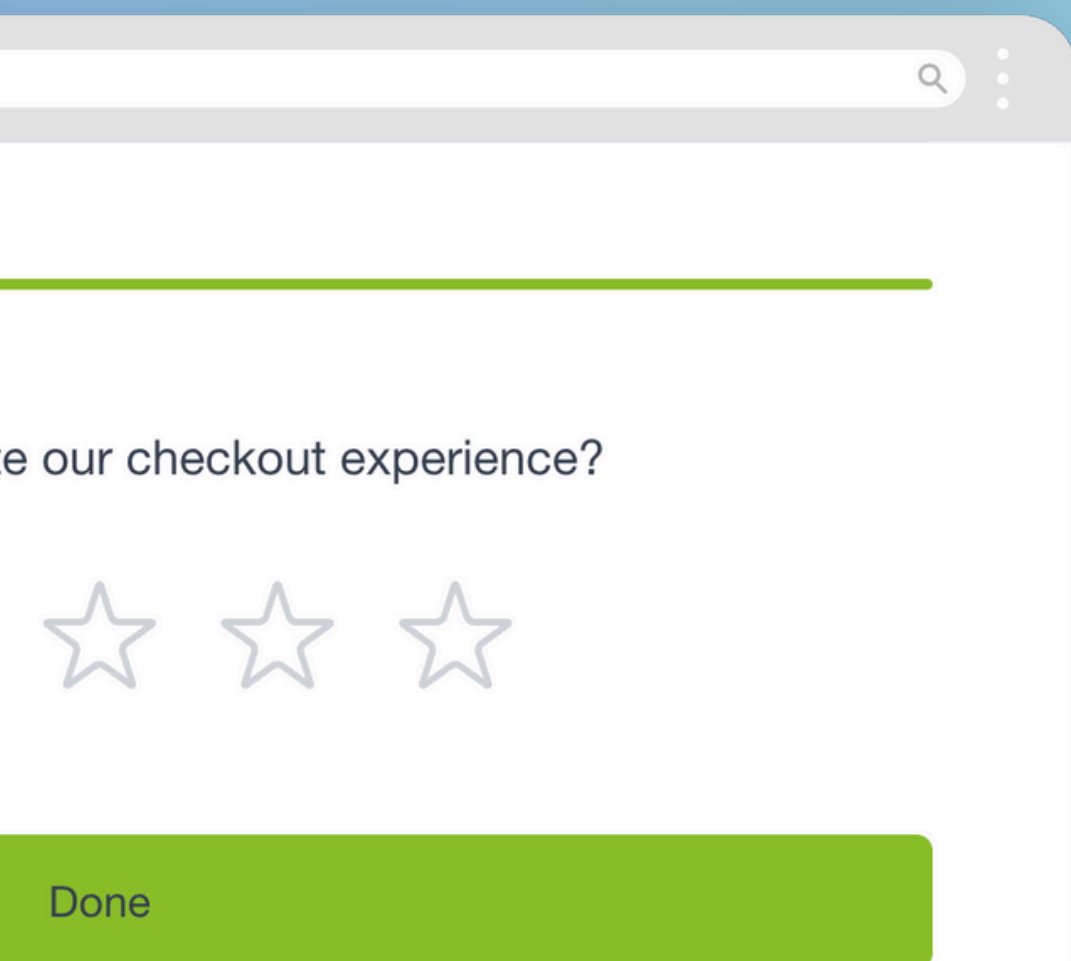
Shopify | Klaviyo | Gorgias | Slack | Gladly | Zapier | HubSpot
WooCommerce | Square | Zendesk



Post-purchase surveys made easy

Use Delighted's Shopify extension to survey customers once their order is placed

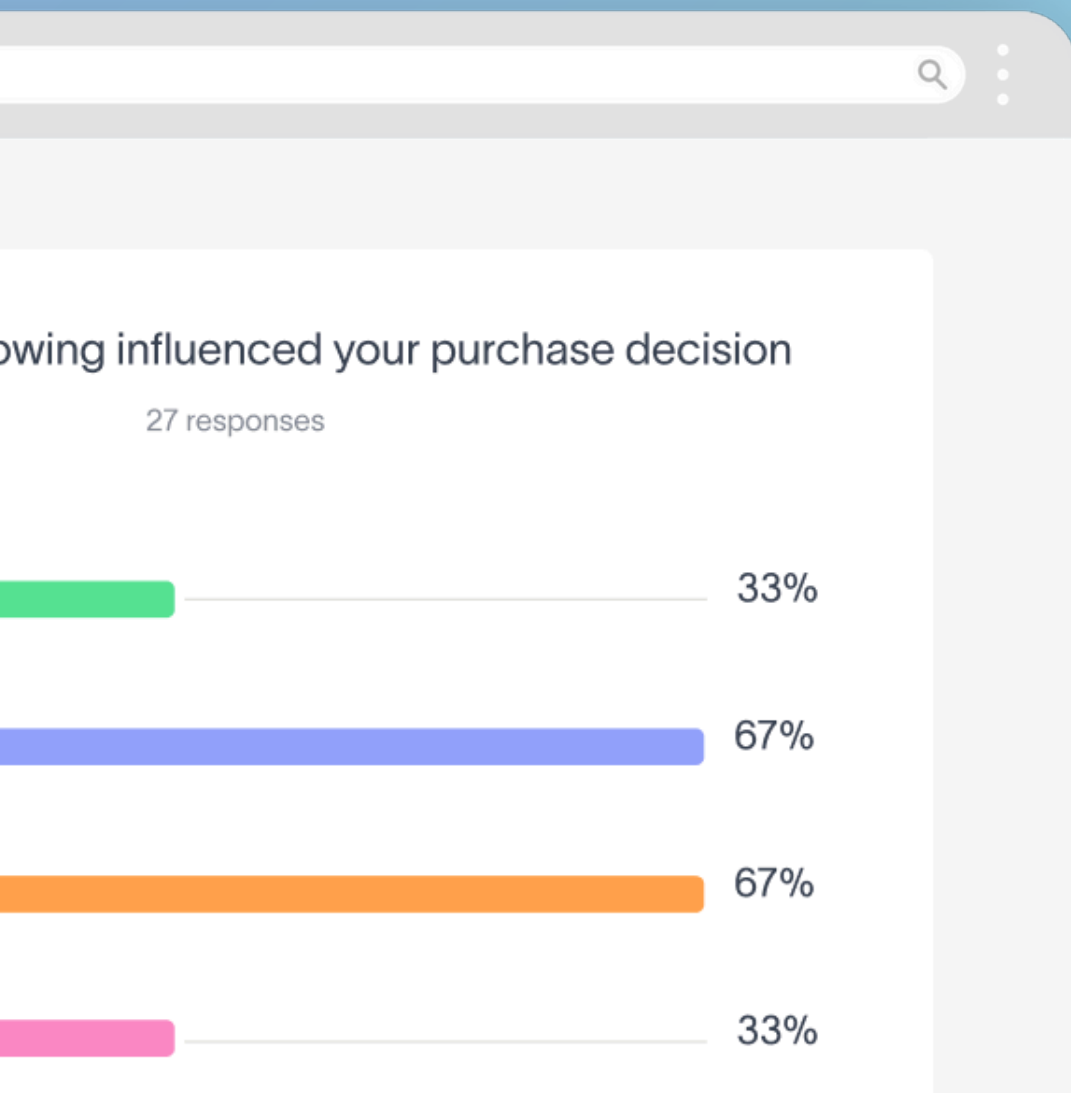
COMING SOON





Sync survey feedback to Klaviyo

Automatically sync survey scores and verbatim feedback to customer profiles



klaviyo

Search

- Reviews
- Sign-up forms
- Audience
- Content
- Analytics
- Conversations
- CDP

Intelligence

Email clicks to purchase

Filtered by segment: Repeat

66.48K

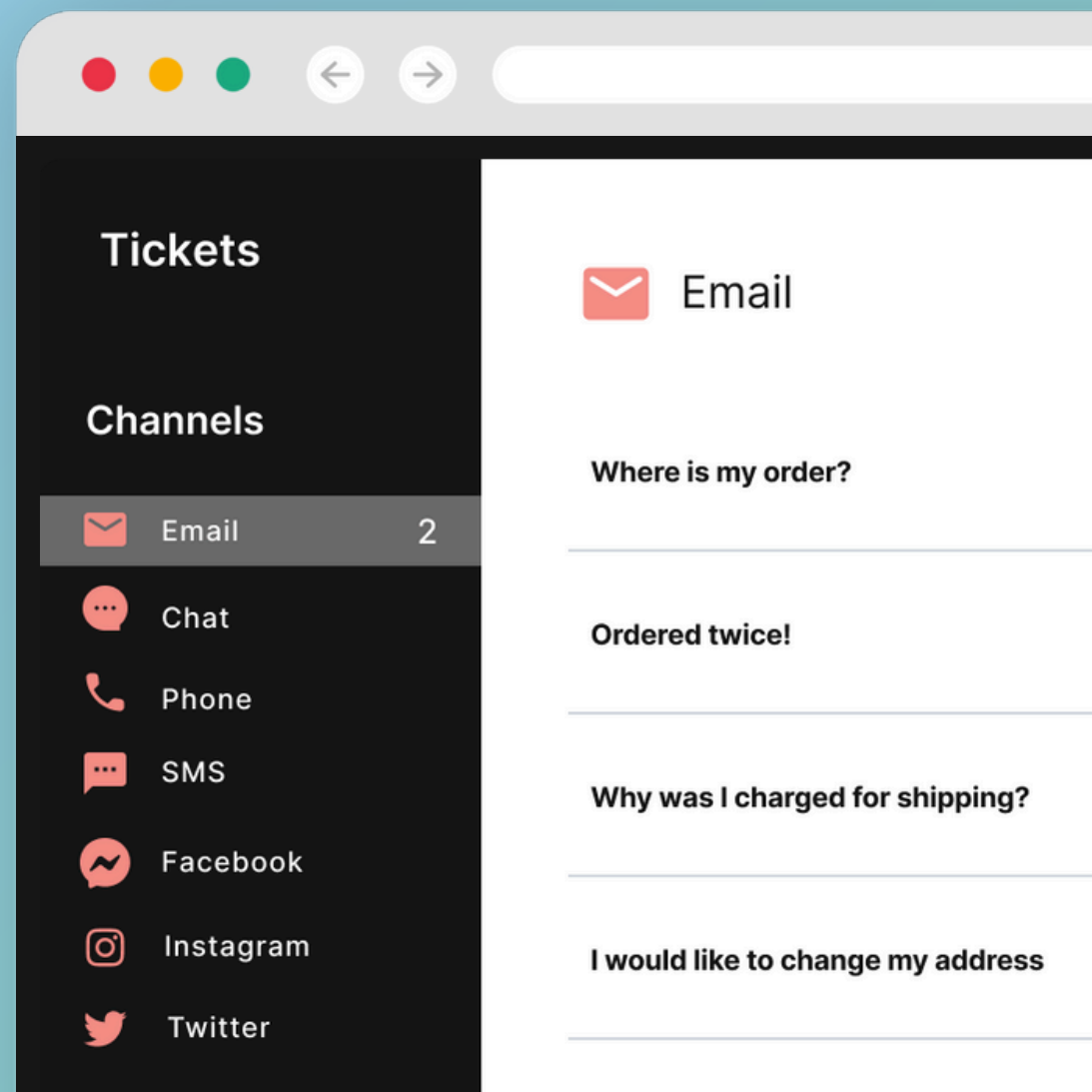
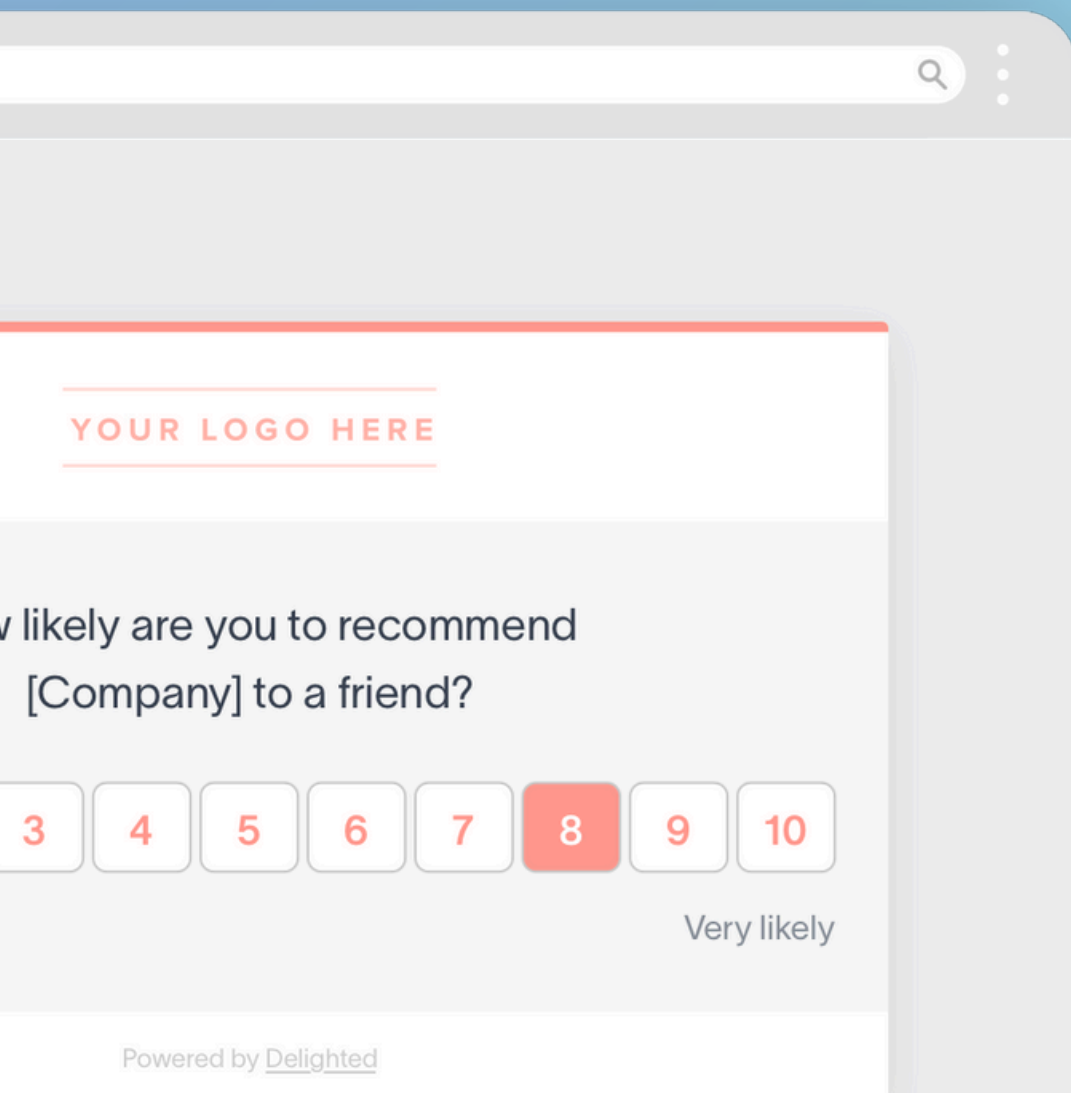
Clicked email
100%

Filters



Trigger post-support surveys via Gorgias

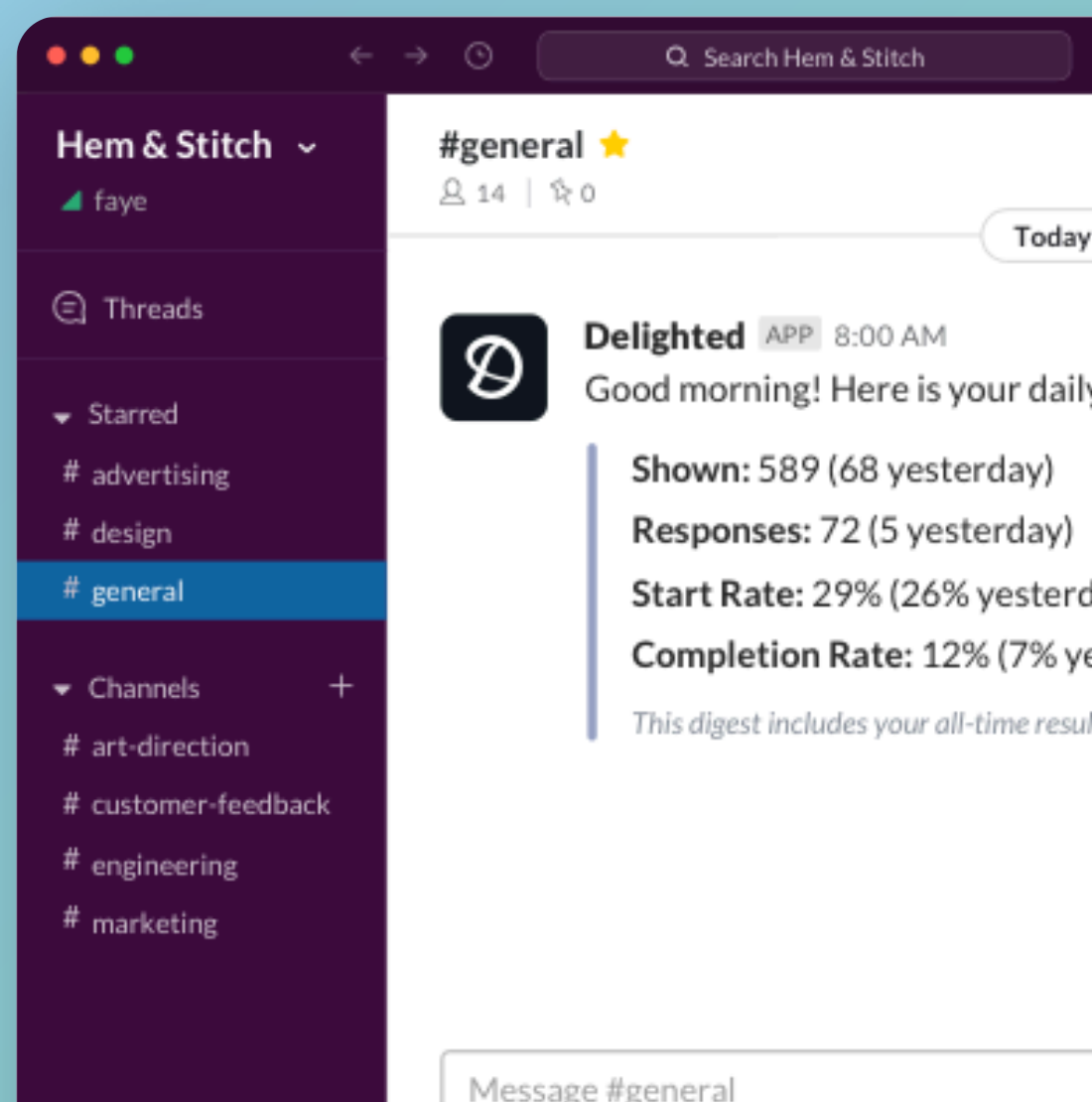
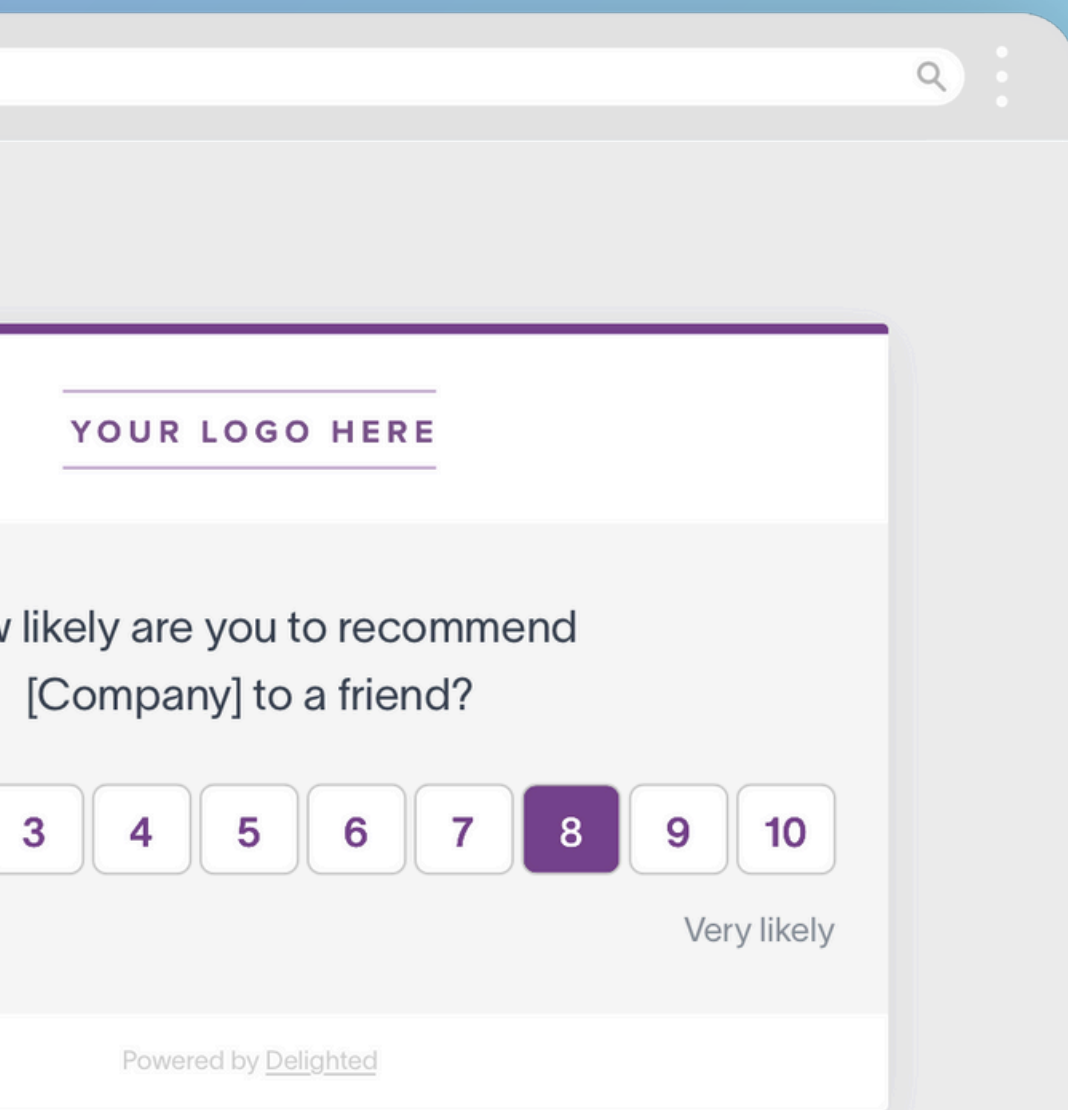
Automate Delighted email surveys after a support ticket is updated in Gorgias





Send survey responses to Slack channels

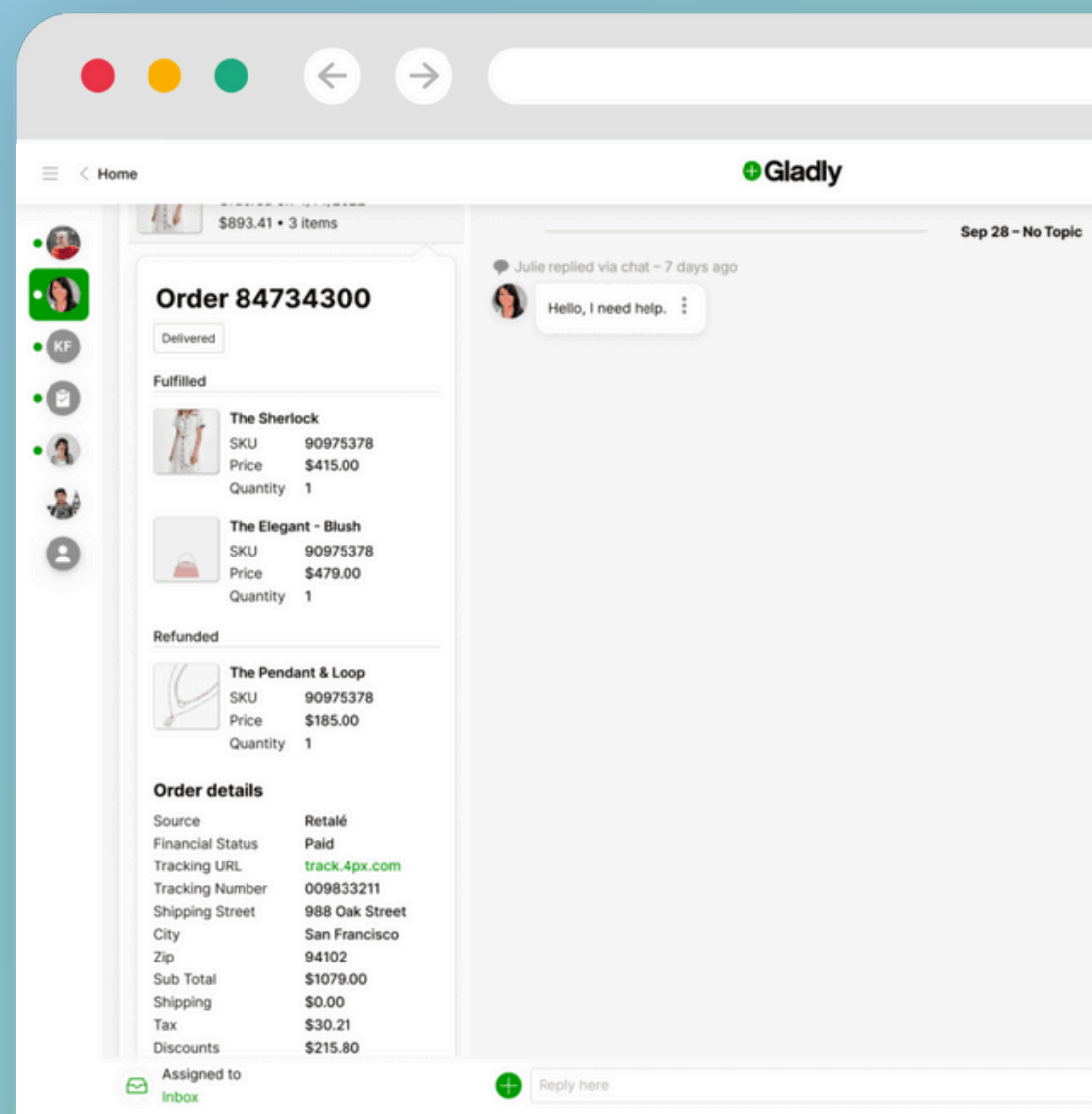
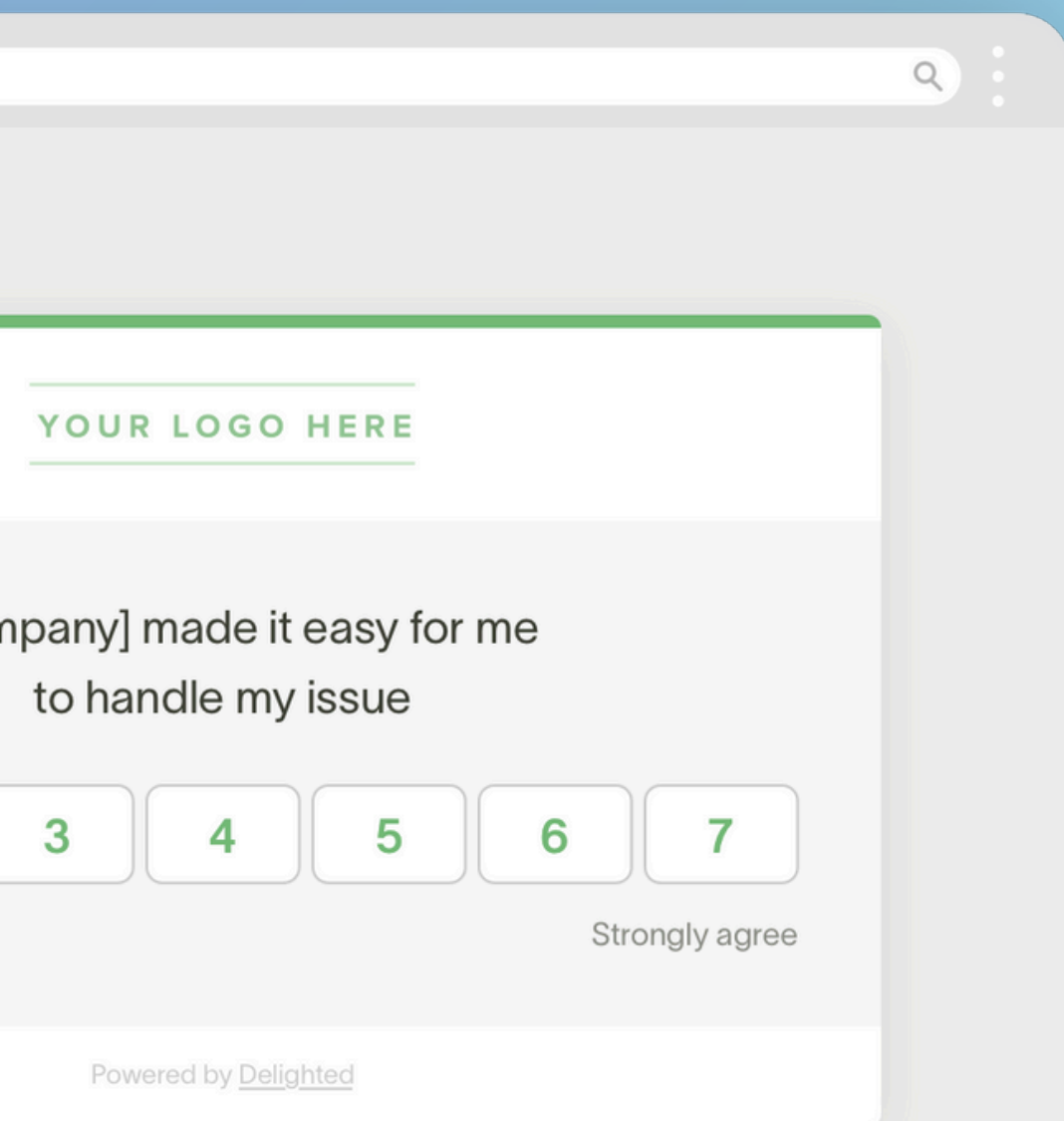
Get notified in Slack when a customer submits a response to a Delighted survey





Sync survey feedback to Gladly profiles

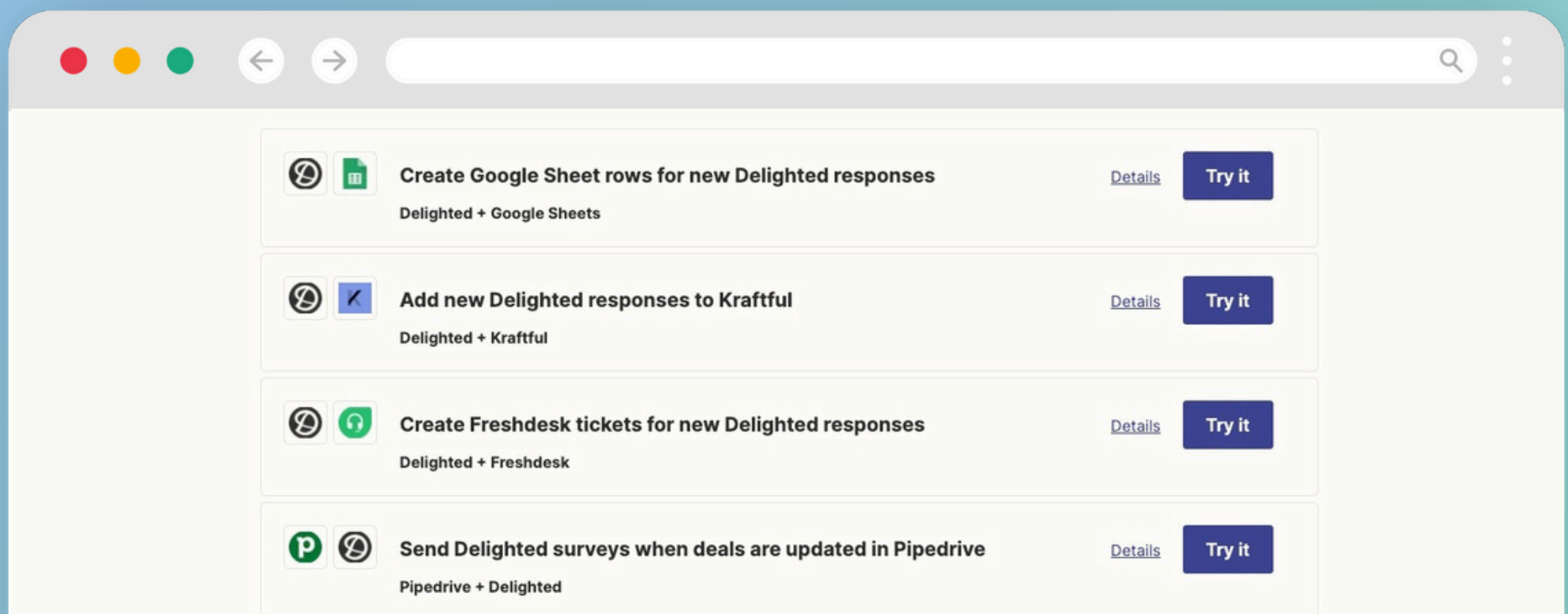
Automatically sync Delighted survey responses to customer profiles in Gladly





Connect your CX tech stack with Zapier

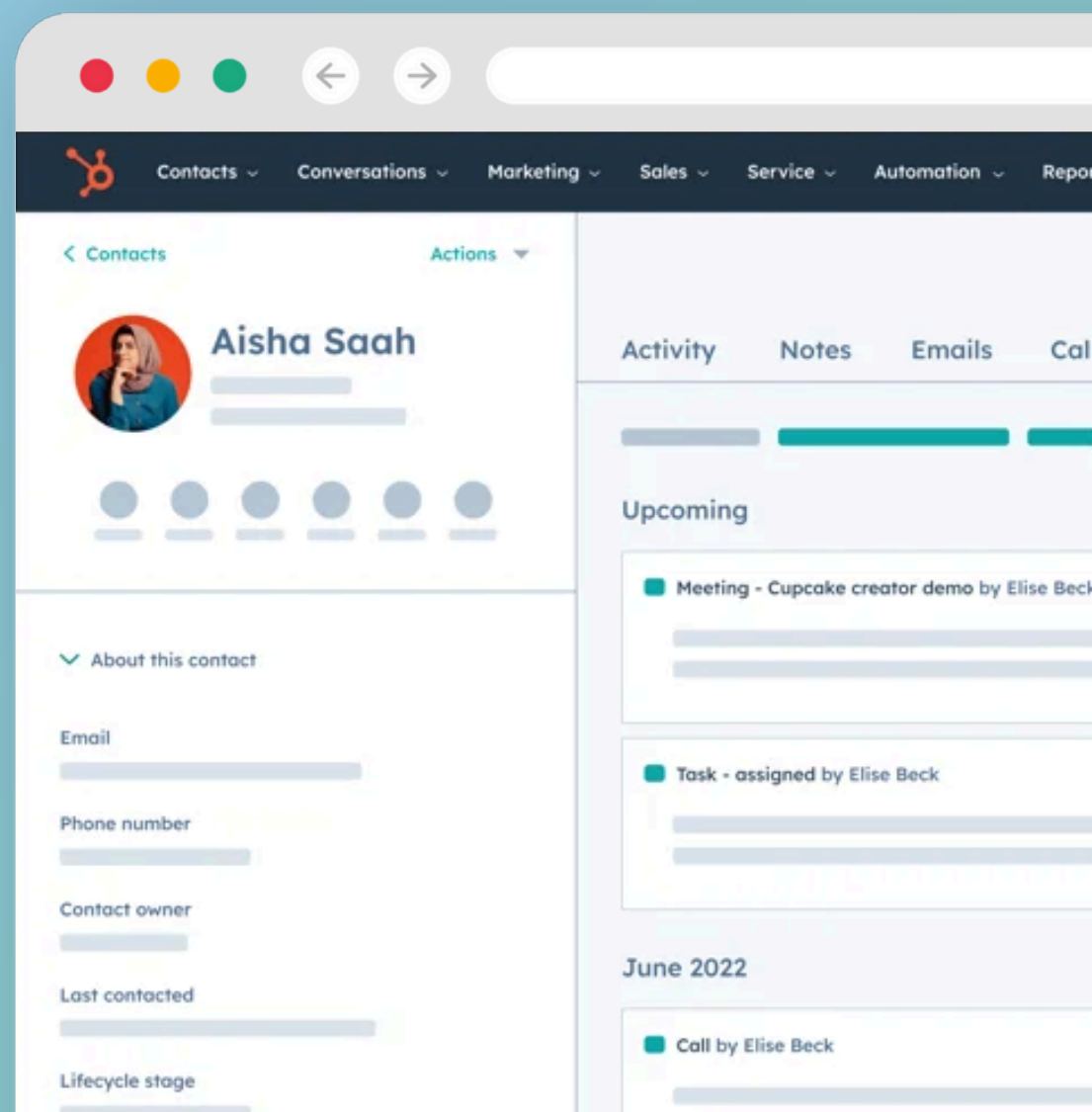
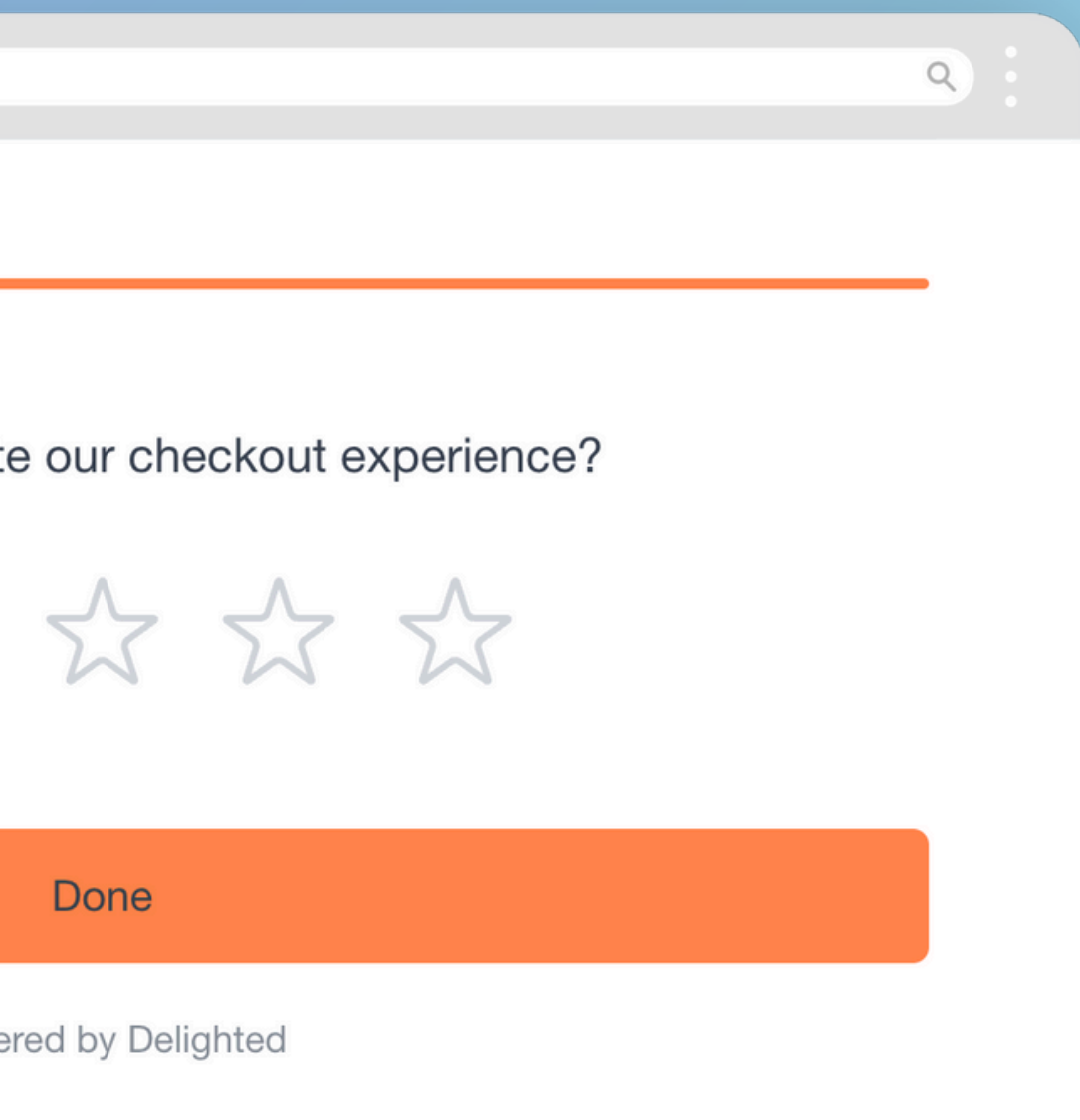
Automate sending and responding to feedback with the Zapier integration





Sync survey responses to HubSpot profiles

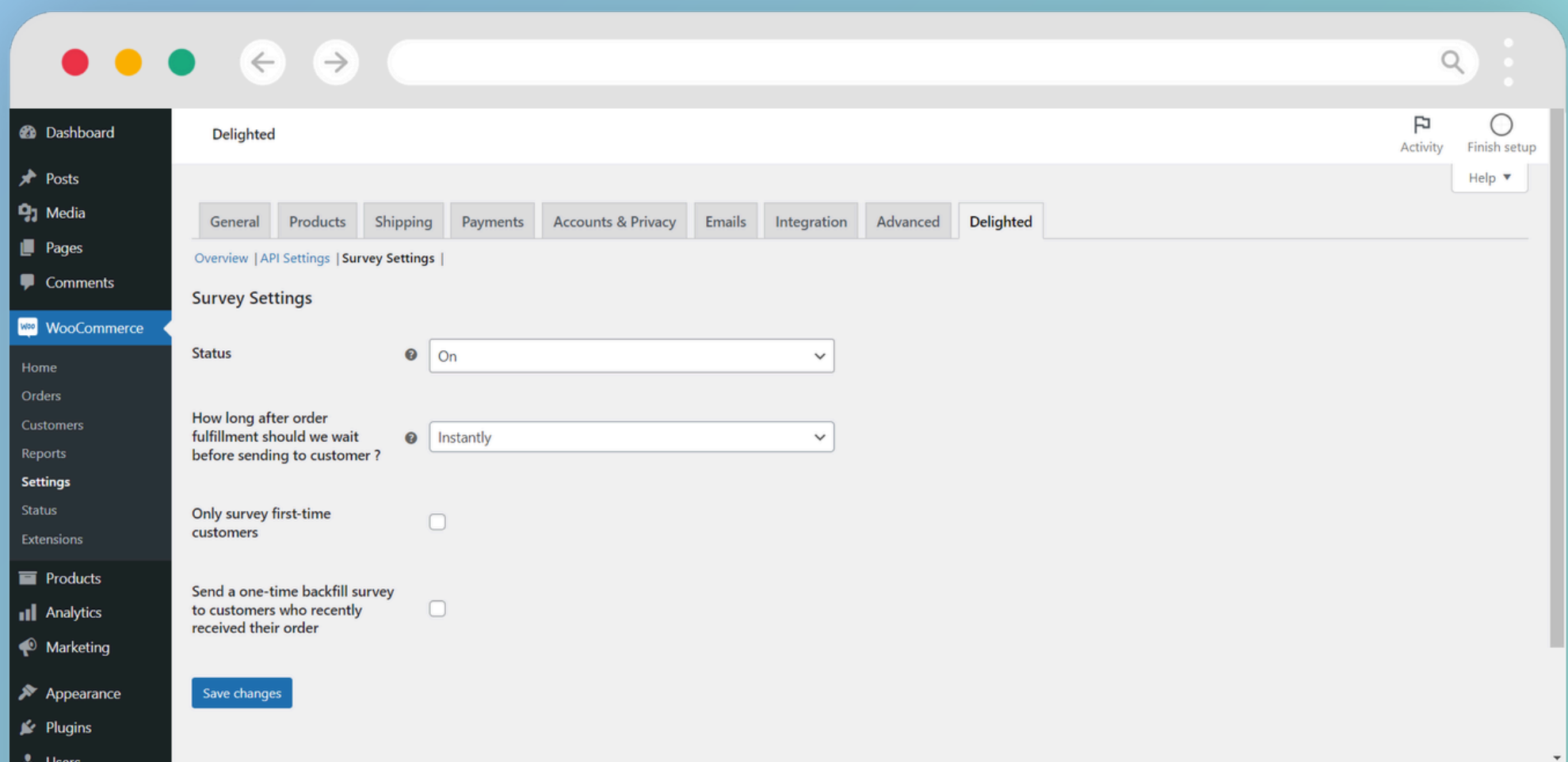
Add context to customer interactions with response feedback from Delighted





Send customer surveys after order completion

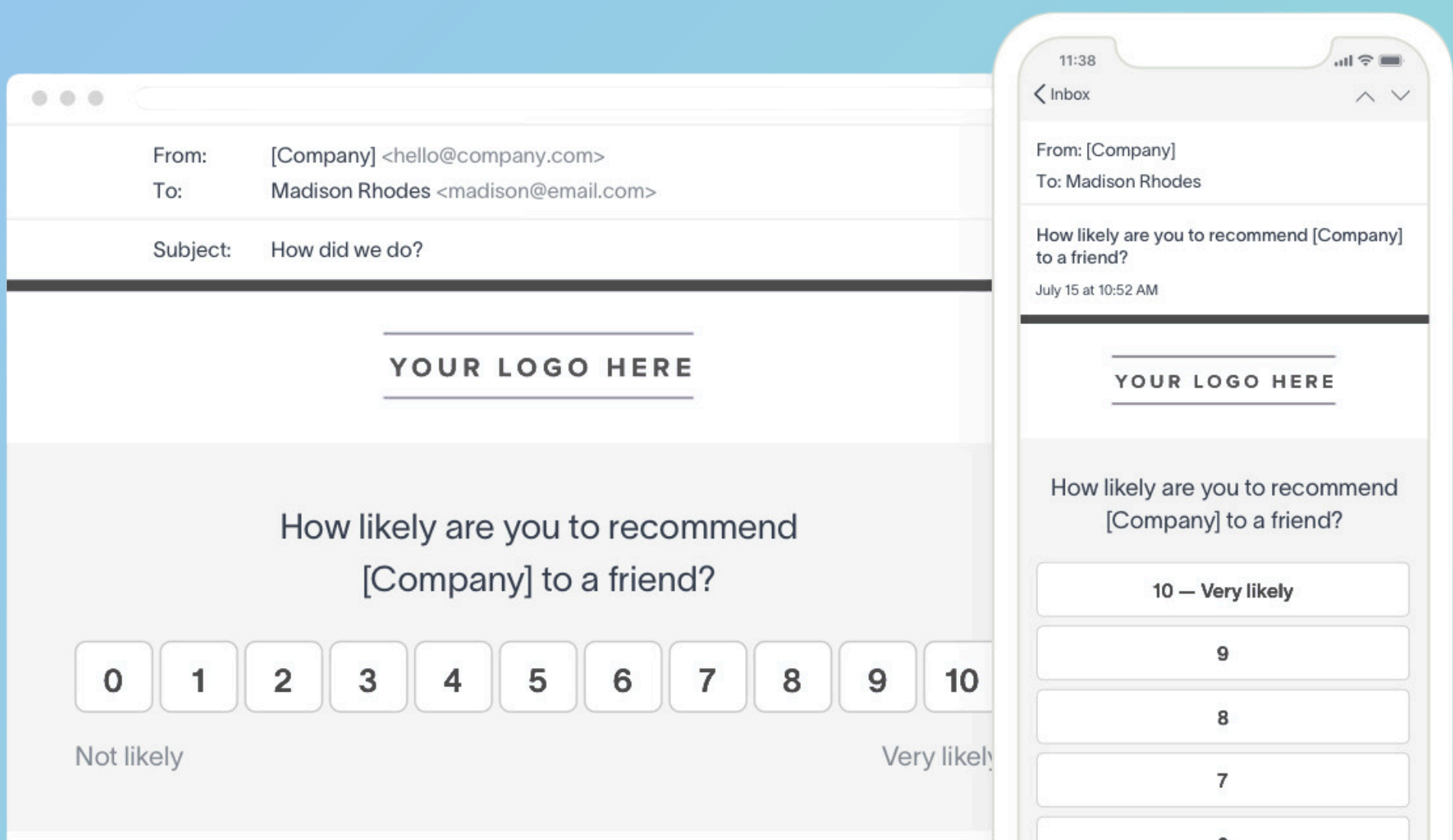
Send surveys to customers automatically after their order is marked complete





Send post-purchase email surveys

Automate post-purchase feedback collection
after payment processing through Square





Sync survey responses to Zendesk contacts

Automate post-support survey delivery after a ticket is closed in Zendesk

